Electronic Acknowledgement Receipt				
EFS ID:	3960077			
Application Number:	09944836			
International Application Number:				
Confirmation Number:	3316			
Title of Invention:	System and method for automated end-user support			
First Named Inventor/Applicant Name:	Daniel Keele Burgin			
Customer Number:	26874			
Filer:	Eleanor Maria Farrell Schalnat/Elizabeth Middleton			
Filer Authorized By:	Eleanor Maria Farrell Schalnat			
Attorney Docket Number:	1160215/0531072			
Receipt Date:	17-SEP-2008			
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Time Stamp:	17:07:26			
Application Type:	Utility under 35 USC 111(a)			
Payment information:				

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$180
RAM confirmation Number	2634
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
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Information Disclosure Statement (IDS) Filed (SB/08)		56923			
		IDS.pdf		no	1
	Tiled (35,33)		69ed49b59b9168cbded35fea06ecba7f180 8e672		
Warnings:					
Information:					
This is not an U	SPTO supplied IDS fillable form				
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2	Information Disclosure Statement Letter	t Letter IDS-statement.pdf	16f480c0a44bdfb4ed433818ac8ee7deb89 2981f	no	1
Warnings:					
Information:					
3 NPL Documents	NPI Documents	NFR_09944676_7-1-08.pdf	414141	no	11
	WE Documents		fba73483da1e451cf86a1762a354073f8ace 5055		
Warnings:					
Information:					
4 Fee Worksheet (PTO-06)	fee-info.pdf	29933	no	2	
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		Total Files Size (in bytes)	53	34090	

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.